



MERINDAH
MEDICAL CENTRE

Cancellation and Non-Attendance Policy

At Merindah Medical Centre, we acknowledge that unforeseen circumstances may arise, requiring you to cancel a scheduled appointment. In such instances, we kindly request that appointments be cancelled at least **4 hours** in advance. This enables us to offer the appointment to another patient who may require urgent medical attention.

Please note that this cancellation policy applies to all appointments, including telehealth consultations booked with a GP.

Effective from 1 November 2024, a fee of \$40 - \$60 may be charged for non-attendance or for appointments cancelled with less than 4 hours' notice.

This fee is an out-of-pocket expense and is not eligible for a rebate from Medicare or private health funds.

We appreciate your understanding and cooperation.

Merindah Medical Centre Team